

# SECRETARY'S RECORD, PUBLIC SERVICE COMMISSION

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## BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the Nebraska     ) Application No. 911-065/PI-203  
Public Service Commission, on     )  
its own motion, seeking to        ) ORDER CLOSING DOCKET  
investigate the deployment of     )  
enhanced wireless 911 services    ) Entered: August 31, 2021  
in Nebraska                         )

### BY THE COMMISSION:

On March 1, 2016, the Commission opened the above-captioned docket, on its own motion, to examine issues related to the provision of enhanced wireless 911 services across the State. The docket was prompted by a February 12, 2016, standoff in Omaha, Nebraska, during which a woman was sexually assaulted, her two brothers were shot to death and the perpetrator committed suicide. Among other things, the docket was opened to address concerns raised by media reports regarding the inability of enhanced 911 wireless technology to identify the location of one of the victims who made repeated 911 calls from the basement of the house in which these crimes occurred.<sup>1</sup>

After the opening of this docket, the Commission retained a third-party consultant to review the technical implications and operational procedures related to the 9-1-1 call that occurred on the morning of February 12, 2016. The Commission received the consultant's report on or about July 12, 2016 and released the report to the public on July 29, 2016.<sup>2</sup>

On November 7, 2017, acting pursuant to the legislative directive of LB938 [2016] which created the 911 Service System Act, the Commission adopted the 911 Service System Plan following a stakeholder workshop, two public hearings, and two rounds of written public comment.<sup>3</sup> As required by statute, the Commission submitted the Plan to the Legislature on December 13, 2017.

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<sup>1</sup> *In the Matter of the Nebraska Public Service Commission, on its own motion, seeking to investigate the deployment of enhanced wireless 911 services in Nebraska*, App. No. 911-065/PI-203, ORDER OPENING INVESTIGATION (March 1, , 2016).

<sup>2</sup> *In the Matter of the Nebraska Public Service Commission, on its own motion, seeking to investigate the deployment of enhanced wireless 911 services in Nebraska*, App. No. 911-065/PI-203, ORDER RELEASING REPORT (July 29, 2016).

<sup>3</sup> *In the Matter of the Nebraska Public Service Commission, on its own motion, seeking to implement provisions of LB 938 [2016] and to plan, implement, coordinate, fund, deploy, manage, and maintain a plan for the 911 service system*, App. No. 911-067/PI-208, ORDER ADOPTING PLAN (Nov. 7, 2017).

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On December 30, 2020, after a lengthy procurement process centering on a competitive request for proposal (RFP) created in cooperation with, and administered by the State Purchasing Bureau of the Nebraska Department of Administrative Services, the Commission entered into a contract to Lumen Technologies to provide a statewide Next Generation 911 Emergency Services IP Network (ESInet) and Next Generation Core Services (NGCS), including the use of geographic information systems (GIS) to locate 911 callers and route 911 calls.<sup>4</sup>

The tragic events that prompted this docket have also been the subject of litigation not involving the Commission. Such litigation was concluded by a decision of the Nebraska Supreme Court, filed on January 29, 2021.<sup>5</sup>

The matters raised by the present docket are now being addressed in other Commission dockets and/or have been addressed by concluded litigation not involving the Commission. Therefore, the Commission finds that the docket should be closed.





### O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that the above-captioned docket be, and it is hereby, closed.

ENTERED AND MADE EFFECTIVE at Lincoln, Nebraska, this 31st day of August, 2021.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

  
Chair

ATTEST:

  
Executive Director

<sup>4</sup><https://statecontracts.nebraska.gov/Search/ViewDocument?D=5RRrnu67cplesdVZ%2FFc37A%3D%3D>

<sup>5</sup> Edwards v. Douglas County, 308 Neb. 259, 953 N.W.2d 744 (2021).